Welcome home,

Your move-in date

Your address
1225 Constitution Avenue

Philadelphia, PA 19112

Mailbox

Contact
267.807.3001
constitution@aveliving.com

Please refer to your Mereo Welcome Email for your Wi-Fi Credentials, Resident Portal, and instructions on how to connect your devices.

Thank you for choosing AVE Constitution as your new home!

Sincerely,
Your AVE Team

Community Guidelines

At AVE, we're on a mission to help you LIVE BETTER™. We ask that you familiarize yourself with our community guidelines, and thank you for your cooperation in keeping our community safe and enjoyable for all residents.

Resident Support

- For your convenience, rent and utility payments can be submitted on our Resident Portal. Please visit the following link to get started: https://www.aveliving.com/resident-login.
- For after-hours maintenance support, please call 267.807.3001. Your call will be routed to our emergency line to dispatch a maintenance team member. Please be advised, the response time may take up to 2 hours.

Parking

- Parking: Parking is available to all residents for $250 per vehicle at 1201 Intrepid Avenue.
- Street Parking: Street parking is available on a first-come, first-served, basis, subject to posted limitations. Parking violations are subject to PPA ticketing and towing.
- EV charging: There are multiple ChargePoint EV Charging stations located throughout the Navy Yard.

Community Access

- You may access your community and individual residence through the Brivo Mobile App, Key Fob and/or pin.
- Key FOB: This key will provide you with access to the amenity spaces and your residence. Please contact your team should you need a replacement key. There is a $75 fee.
- MyDoorView: There is (1) MyDoorView callbox located near the main entrance. Download the mobile app and enroll to provide you and your guests entry.
- Lockouts: We kindly ask to always have your key fob with you. If you are locked out after-hours, please use the MyDoorView callbox for entry or call 267.807.3001 and it will route you to our emergency line to dispatch a maintenance team member. Please be advised, the response time may take up to 2 hours. There is a $75 fee.

Pets

- Pets must be leashed at all times when outside your personal residence and in the Navy Yard. This is a requirement for use of Navy Yard parks, as well as required by the City of Philadelphia, which requires that dogs be on a six-foot or shorter lease.
- Pick up after your pet every time – pet waste stations are located throughout the community for your convenience.

Trash

- There are (2) trash rooms located on each floor with trash and recycling chutes.
- Secure waste in a trash bag prior to disposing in the designated chutes.
- Place all trash bags in the chutes. Please do not leave on the floors of the trash rooms.
- Break down cardboard boxes and place them neatly in the corner of the trash room. Do not place them down the chutes.

Amenities

- Access on-demand remote workspace with our 24/7 business lounge equipped with private work pods, located on the first floor.
- Achieve your health and wellness goals at our 24/7 fitness center with state-of-the-art strength and cardio facilities and 7 private fitness pods. Available via Key Fob access at AVE Normandy.
- Enjoy our complimentary hot beverage station offering coffee, tea, hot chocolate, and more, with lounge seating available.
- Seamlessly pick up your deliveries by signing up for complimentary package acceptance with mobile alerts. The package closet, with cold storage, is accessible 24/7 via key fob.
- Treat your furry friends to our pet spa, open 24/7.
- Cozy up in our social lounge, with a fireplace and TV, located on the first floor. Open 24/7.
- Enjoy some friendly competition at our gaming lounge with billiards, open 24/7, located on the first floor.
- Our outdoor courtyard with firepit lounge is located on the first floor, and open from 7 am – 10 pm.
- Host events in our private party room with a kitchen, available for reservation.
- For fitness or fun, head to our bike lounge with a storage and repair station.
- The Navy Yard has six parks, totaling 20 acres of green space. These parks are open from sunrise to sunset.

Please contact your team by phone at 267.807.3001 or email constitution@aveliving.com should you have any questions.

Sincerely,
Your AVE Team